

**To:** AmeriHealth Caritas New Hampshire Providers

**Date:** July 11, 2022

**Subject:** Prior authorization is required for all claims during credentialing

Summary: AmeriHealth Caritas New Hampshire requires prior authorization for all services throughout the provider credentialing process.

AmeriHealth Caritas New Hampshire requires prior authorization (PA) for claims submitted during the provider credentialing process.

Credentialing generally takes 30 to 45 days to complete. During that time, **providers must obtain PA for all services** provided to AmeriHealth Caritas New Hampshire members. Claims from providers in the credentialing process that did not get PA may be denied for payment.

## Questions:

Thank you for your participation in our network and your continued commitment to the care of our members. If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at **1-888-599-1479**.